

**Section 1: General Information**

Name(s) of Employee(s):

Employer:

Number of beds:

Date of Occurrence:

Time:

Shift: 7.5 Hours 11.25 Hours Other

# Regular Staff: RN LPN PCA Clerk

# Actual Regular Staff: RN LPN PCA Clerk

Were you the charge nurse? Yes RN No Staff Shortage Due to: Sick Call ELOA Vacancies

Overtime: Yes No How many staff? Total hours?

Did This Cause You to Miss Your: Meal Break: Yes No Rest Period/Break: Yes No

Name of Director of Nursing reported to:

**Section 2: Details of Occurrence**

Provide a concise summary of the occurrence and how it impacted resident care:

Was the safety of the resident or nurse compromised or workload not completed? (e.g. Insulin or heparin was not double checked; patient rounds not done on an hourly basis, other) Yes No  
 How? (Provide details below)

Is this an isolated incident? Yes No Ongoing problem? Yes No

**Section 3: Nurse/Resident/Environment care factors contributing to the occurrence/concern/issue**

**Please check off the factor(s) you believe contributes to the workload issue and provide details**

Change in resident acuity (e.g. falls) provide details:

Number of patients on isolation precautions:

# of admissions # of deaths # of transfers to hospital

Lack of equipment /supplies /resources /malfunctioning equipment, Please specify:

Visitors/Family Members

Home in outbreak situation

Doctor's or Nurse Practitioner orders

Communication/Process Issues

Exceptional Resident Factors (i.e. significant amount of time to meet resident needs/expectations) Please specify:

Non-nursing duties. Please specify:

**Section 4: Recommendations**

Please check-off one or all of the areas below you believe should be addressed in order to prevent similar situations:

In-service

Orientation

- Review RN/resident ratio
- Change unit layout
- Change Start/Stop times of shift(s)
- Develop workload measurement tool
- Adjust RN Staffing
- Adjust LPN Staffing
- Adjust PCA Staffing
- Adjust Clerical Support
- Casual pool
- Review policies and procedures
- Replace sick calls, vacation, paid holidays, other absences
- Equipment – please specify:
- Other:

**Section 5: Employee Signatures and Contact Information**

Signature: \_\_\_\_\_ Phone #/personal email : \_\_\_\_\_  
 Signature: \_\_\_\_\_ Phone #/personal email : \_\_\_\_\_  
 Date Submitted : \_\_\_\_\_

**Section 6: Management Comments**

Please provide any information in response to this report, including any actions taken to remedy the situation where applicable

Management Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Section 7: Recommendations of Professional Practice Committee**

The Professional Practice Committee recommends the following in order to prevent similar situations:

Is this issue resolved?    Yes    No

Copies to:    1. Manager    2. NBNU Local President    3. Member