

Section 1: General Information

Name(s) of Employee(s): Are you an: RN LPN
Employer:
Main Office/Team/Area/Program:
Date of Occurrence: Time:
Hours Worked: On Call Hours:
# Regular Staff: RN LPN PCA Clerical Support
# Actual Regular Staff: RN LPN PCA Clerical Support
Staff Shortage Due to: Sick Call Vacancies Emergency Leave Vacation
Nurse Overtime: Yes No How Many Staff: Total Hours:
Did this cause you to miss your: Meal Period: Yes No Rest Period/Break: Yes No
Name of supervisor reported to:

Section 2: Details of Occurrence

Provide a concise summary of the occurrence and how it impacted client care:

Was the safety of the client or the nursing professional compromised?
How? Yes No

Workload not completed:

Is this an isolated incident? Yes No Ongoing problem? Yes No

Section 3: Client Care and Other Ongoing Factors to the Occurrence

Please check off the factor(s) you believe contributes to the workload issue and provide details

- # Clients Assigned at Time of Occurrence:
# Family Members:
# Of Discharges from Program:
# Of Transfers from Service:
# Of New Clients to be Assessed (Ongoing Referrals):
Presentation Cancelled
Change in Client Acuity:
Provide details
Lack of/Malfunctioning Equipment:
Details
Non-Nursing Duties:
Specify

Safety in Jeopardy?

Specify

Standards Not Met

Travel/Distance

Weather/Conditions

Unanticipated Assignment/Uncontrolled Variables:

Specify

Other:

Specify

**Section 4: Workload**

**At the time of the occurrence, the planned workload was:**

Planned (P)	Time Planned	Actual (A)	Actual Time
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Documentation/Administration (i.e. Phone, paperwork, supplies)

Home visits/School visits/Clinics/Telephone Calls/Hospital/etc.

In-service Education/Presentations

Number of Clients Assessed

Public Meetings/Team Meetings/Office Work etc.

Travel (number of trips)

Other (i.e. giving a presentation, etc.)

If staff made available, please identify the number of staff provided, their category:

Category (PHN, Clerk, Other)	Amount of Time Staff Available	Orientation to Site Required	State Orientation Time
		Yes	No
		Yes	No
		Yes	No

**Section 5: Recommendations**

Please check-off one or all of the areas below you believe should be addressed in order to prevent similar occurrence:

Caseload Review of client/family needs

In-service

Orientation

RN Staffing

LPN Staffing

Clerical Support

Part-time pool

Perform Workload Measurement audit

Professional standards

Review policies and procedures

Review: RN-Client Ratio

Review: LPN-Client Ratio

Equipment:

Please Specify

Other:

Please specify

**Section 6: Employee Signature**

I/We request these concerns be forwarded to the Professional Practice Committee

Signature:	Date:
Signature:	Date:
Signature:	Date:
Signature:	Date:
Date Submitted:	Time:

**Section 7: Management Comments**

Please provide any information in response to this report, including any actions taken to remedy the situation where applicable

Management Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Section 8: Recommendations of Professional Practice Committee**

The Professional Practice Committee recommends the following to prevent similar occurrences:

Is this issue resolved?    Yes                      No

- Copies to:
- 1. Manager
  - 2. NBNU Local President
  - 3. Member

Dated: