

CORPORATE UPDATE
Bulletin #11a: COVID-19 Updates
March 25, 2020

Reminder: Media Relations

You are never obliged to speak with the media or to have your photo taken by media; this aligns with our [Photography, Audio and Video Recording by Patients, Clients, Visitors, Employees, and Non-Employees Policy](#).

Additionally, all requests for information about Horizon by the media must be facilitated through the Communications and Community Relations department. If you are approached for comment by the media, please direct the inquiry to media@HorizonNB.ca or call 1-877-499-1899.

The media relations policy is available here: [HHN-CO-002](#).

Photography, Audio and Video Recording by Patients, Clients, Visitors, Employees, and Non-Employees

To protect the privacy of others, Horizon prohibits the use of recording devices without consent. That means: no photos, no videos, and no audio recordings without the consent of patients, clients, visitors, employees, and non-employees.

The requirement for consent also applies to our Community Assessment Centres. To ensure the privacy of patients and staff is protected, we are asking patients and staff to avoid going to our Community Assessment Centres, unless they have a legitimate health-related or work-related reason to be there. Pictures of each site are available on our website and we will do our best to answer any questions you have about the centres.

Posting information on social media about yourself or other patients could be an invasion of privacy. Horizon is updating its website and social media channels with accurate information, and approved photos and videos to assist those interested in seeing what is happening in the health care environment.

Horizon's [social media policy](#) and [social media guidelines](#) can help you determine how to remain active on your social media channels while respecting Horizon's values, ethics, and policies.

For more information, please review policy [HHN-CO-009](#) or [click here](#).

Additional SNB Scheduled Applications / Service Outages

In addition to what was previously shared in [Bulletin #10e – COVID-19 – Scheduled Application Service Outages – Mar 24 2020](#), an additional planned system interruption is scheduled for SharePoint.

During this time, SharePoint will be available in read-only mode.

Application	Interruption/Outage	Impact	Interruption planifiée / Scheduled outage
SharePoint	Interruption partielle / Partial outage	System will be available in READ-ONLY mode / Le système sera disponible en mode LECTURE SEULEMENT.	Saturday March 28, 2020 Midnight to 1AM Sunday / Samedi le 28 Mars 2020 de Minuit a 1AM Dimanche.

New Poster: Maintaining Physical Distance

A bilingual poster encouraging people to [maintain a distance of two metres](#) (six feet) from others is now available. You can download it, or any other COVID-19 poster from [Skyline](#).

Coming up on Horizon's social media: Behind the scenes – an employee and physician COVID-19 Access Control Point

Yesterday there was a lot of interest in the lines forming at our entrances as staff waited to be screened in Moncton. We wanted to give people a look behind the scenes so they could check out what our staff experience when they come into work during the COVID-19 pandemic.

Watch for the short video later today on Horizon's social media channels.

We want to give a big shout out to everyone involved in this process across Horizon!